

COVID19 CONDITIONS OF ENTRY



BUY TOGETHER, TO SIT TOGETHER.

Tickets will be sold in group allocations.
We cannot seat you together at a later date.



HAVE YOUR TICKET READY

Have your ticket ready on your phone or printed out, with the seat number clearly visible for validation at the door.



CONTACT DETAILS

At the time of booking, you will be asked to provide the full name, mobile number and residential addresses of everyone in your group.



SEATING ALLOCATION

Tickets will be sold general admission and your seating position will be allocated at time of booking. You must stay in your allocated seat, do not move seats.

[Click here to view our TEC Covid Safe Plan](#)

COVID SAFE TERMS AND CONDITIONS

IMPORTANT - Due to covid restrictions all below terms and conditions will apply to ALL future bookings until further notice. All terms and conditions are in addition to our regular ticketing [terms & conditions](#).

PURCHASING TICKETS

- **To purchase tickets, you must provide the following contact details for everyone attending:**
 - Contact details, along with seating allocation, will be kept by TEC for 56 days from the date of the performance.
 - Patrons agree that all contact information will be available to public health officers upon request.
 - TEC will not share contact information with any third party other than the relevant health authority, and will not use the information for promotional purposes.
- No paper tickets will be printed at any time.
- No tickets will be mailed or held for collection at the venue.
- Tickets will be issued in a digital, PDF format, and will be sent by email to the ticket purchaser, not individuals.
- Patrons must print their PDF ticket/s or have available on phone prior to events for validation.
- Seating will be allocated by the venue based on the size of the group, time of booking and venue configuration, to allow compliance with current social distancing requirements.
- Due to covid restrictions, the venue reserves the right to change seating arrangements at any time.
- If available, tickets purchased at the venue will be by contactless payment methods only.

AT THE EVENT

- The patron is responsible for having their ticket/s available on their phone or printed out, with the seat number clearly visible, for validation at the door. Tickets will not be reprinted at the venue.
- There is no general admission. You must stay in your allocated seat.
- Patrons must not attend if they are sick or have been overseas in the previous fortnight.
- Patrons may be asked health screening questions on arrival to the venue and may be temperature checked.
- If you are unwell please refrain from attending events at TEC.
- Patrons agree to abide by all social distancing and health protocols.
- Patrons agree to follow the instructions of venue staff at all times.
- If patrons do not comply with protocols, or authorised requests, they will be asked to leave immediately without refund or further recourse
- Refunds or exchange of tickets will be available to any customer who has developed any Covid-19 symptoms after the purchase of tickets, or who has come into contact with anyone who is symptomatic or is a confirmed case.
- Patrons acknowledge that while the venue has taken all reasonable health and safety precautions to keep the audience, staff and performers safe, patrons enter the venue at their own risk without recourse to claim against the venue regarding health outcomes.